

# Sustainability and Responsibility

Technoprint's Annual Report 2022/2023

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# A word from our M.D

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Hi, I'm Alan Ryan and I'm the proud Managing Director of Technoprint.

Technoprint was founded in 1988 and are now the UK's largest independent supplier of information leaflets to the pharmaceutical industry.

Protecting the environment has always been important to me and this is reflected in the culture here at Technoprint.

We are incredibly proud to hold Platinum Ecovadis rating, which puts us in the top 1% of companies for sustainability.

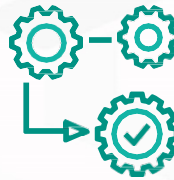
# The Company

Our mission statement is:

To provide high quality patient information leaflets with a world class customer service, by using our knowledge and significant experience to offer our partners technical guidance, industry leading solutions and innovations.



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Flexible approach and direct contact to key members of staff enables efficient processing and manufacture of orders, innovative research and development.

**In 2018 we were the winner of the Corporate Social Responsibility at the Cheshire Business Awards.**

**In 2019 The High Sherriff of Cheshire awards saw us highly commended for Responsible Business Practice. The same year we were also awarded Employer of the Year at the Cheshire Business Awards.**



Highly innovative organisation providing bespoke solutions to resolve issues faced by customers and provide efficiency gains and cost reduction.

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# Our certifications

We hold a number of certification; some are required for the industry we supply to, but the others are in place through no client pressure, but our own desire to make a difference.

You can find copies of these on our company website [www.technoprint.net](http://www.technoprint.net)

## Quality certifications:

ISO9001 and PS9000 have both been in place since 2010.

## Environmental certifications:

ISO14001 was introduced to the business in 2012.

We gained FSC® Chain of Custody certification in 2021.

## Other:

In 2021 we started our Ecovadis journey and were overjoyed to achieve a gold standard. In 2022 we then went even better with a platinum rating!



# Our policies

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Technoprint have in place the following policies:

- Quality
- Environmental
- Sustainability
- Corporate Social Responsibility
- Code of Conduct
- Health at Work

You can find copies of these on our company website [www.technoprint.net](http://www.technoprint.net)



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# The Environment

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## Our targets:

- Comply with applicable legal requirements and other requirements to which the company subscribes, and which relate to our environmental aspects
- Include the consideration of environmental issues in all business strategies and initiatives
- Technoprint Senior management are committed to ensuring that protection of the environment is firmly embedded in both the company and employee culture and will endeavor to influence its suppliers and customers in a similar strategic environmental manner
- Aim to prevent pollution, reduce waste and minimize the consumption of resources
- Educate, train and motivate employees to carry out tasks in an environmentally responsible manner and ensure that continuous professional development strategy remains core to our business goals

## What we have achieved:

- We have had no issues, complaints or sanctions relating to environmental matters
- We have had no spills or pollutions
- We have invested in a replacement printing press which will allow us to use less paper, have less paper waste and use less utilities through more efficient running
- 100% of our waste is collected and disposed of by Environmental Agency licensed waste collectors and disposed of in accordance with UK waste legislations
- 100% of our paper, plastic, cardboard and aluminum waste are recycled
- Our environmental objective to reduce energy has brought in practices such as reducing the use of the air con units and turning off electrical items when not being used
- We have achieved our target of 40% of customer meetings to be performed via digital means, and reducing the exhaust emission from travel to customers
- 100% of staff have had annual refresher training on environmental focus
- We have reduced energy usage by 8.5%

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# Human Rights

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## Our targets:

- Employment is freely chosen with no forced or child labour used
- Our workers are free to work without discrimination or fear; there is also no discrimination in the hiring process
- Staff are free to join or form trade unions of their own choosing
- Staff are paid above the national minimum wage
- Working hours are not excessive and all overtime is voluntary
- Working conditions are safe and hygienic with access to water and refreshments
- We invest in training and apprenticeship programs to help develop our staff
- Staff are supported with both physical and mental well being

## What we have achieved:

- We have had no issues, complaints or sanctions relating to forced or child labor or any form of discrimination, at Technoprint and have also confirmed this for 100% of our critical suppliers
- 80% of our staff have received Code of conduct training to create a respectful and pleasant working environment
- Staff are free to join or form trade unions of their own choosing
- Staff are all paid above the national living wage
- We avoid the use of overtime as much as possible, not only for business cost reasons but because we want our staff to have a good work/life balance
- We have had 1 lost time accident in 2 years.
- All drinks on site are free of charge for staff
- Our staff are all signed up to a workplace healthcare scheme in which they have access to support services for physical and mental health, they can sign up for a discounted gym membership and we have an on site, trained Mental Health First Aider

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# Sustainable Procurement

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## Our targets:

- We aimed to have 100% of the papers that make our leaflets, to be FSC paper
- Replace the plastic based tape we use to seal our boxes, with an environmentally friendly kraft tape
- We expect our suppliers to be aware of and consider their impact on the environment
- Train 2 staff in sustainable procurement

## What we have achieved:

- We have transitioned to 100% FSC papers, incurring an extra cost which we are not passing on to our customers
- We have made the move from plastic to kraft paper tape, incurring an extra cost which we are not passing on to our customers
- We measure how many of our critical suppliers have sustainability/environmental programs in place; 45% have a sustainable/environmental program in place, and 66% of applicable suppliers hold FSC certification
- We have trained 1 staff in sustainable procurement



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# Ethical trading

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## Our targets:

- We will not tolerate forced or child labour, human trafficking, inhumane working conditions or intimidation of any kind
- We will not tolerate corruption or bribery and are committed to always trading in an ethical and honest manner
- Our suppliers are required to sign a supply agreement which makes reference to all of above
- We aim to introduce a supplier Code of Conduct and have this signed by 100% of critical suppliers
- We will monitor our suppliers and take reasonable and practical steps to ensure these standards are maintained
- We aim to make the local community a better place and encourage our employees to get involved in local community events
- We aim to ensure that as a company we create a good impact on our local community

## What we have achieved:

- We have had no issues, complaints or sanctions relating to forced or child labor or any form of discrimination, at Technoprint and have also confirmed this for 100% of our critical suppliers
- Our Code of Conduct policy and training contains corruption aspects and 80% of staff have received this training and signed our Code of Conduct
- 87% of our critical suppliers have signed Supply agreements and 68% have signed Code of Conduct
- Our supported charity of the year was Mid-Cheshire foodbank (The Trussell Trust). As part of our support we raised £227, ran 3 collection campaigns and provided enough Halloween bags and selection packs for every child under the trust. We got the local residents involved with many of them contributing towards the food campaigns.
- We have purchased 5 defibs which are located at Technoprint and 4 local sports groups.

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# What's next?

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## Our 2023/24 targets:

- We hope to become a Carbon balanced Printer
- We aim to investigate renewable energy to power our site
- We have set our selves a target to reduce our annual paper waste from 27% to 25.5%
- To maintain our Ecovadis Platinum rating



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